

**F.A.Q. – Things are changing all the time. To stay up to date, check out our website at <http://www.arkansasarmory.com> and follow us on our Facebook page at <http://www.facebook.com/ArkansasArmory>**

1. What are your hours

Monday - Saturday 10:00 AM until 8:00 PM. Sunday 12:00 PM – 6:00 PM

2. How much do you charge for shooting on the range?

\$15 for all day, as long as we're not busy. A second person in your party can join you for only \$8 on the same lane.

3. I can shoot all day? Seriously?

Yes, as long as we're not busy. During busy times, we will need to limit shooting to 1 hour to allow others a chance to get on the range. Feel free to come in the morning, shoot, leave, go get lunch, come back, shoot some more as long as there is an empty lane. If we have to bump you after your hour, you can come back onto the range once we have an open lane and no waiting list Save your receipt

4. What all do you sell?

Guns, Ammunition, Accessories, Holsters, Optics, Classes, Range time, rental space, gun cleaning services, and more!

5. Is the range open to the public or members only?

Open to the public!

6. Will you have memberships?

Not traditional memberships where you pay to shoot all month or year. However, we pre-sell range time and offering special guest loyalty programs to help you earn free range time.

7. Are you hiring?

We are currently staffed, but we will take applications. Pick up an application at the store. If you're interested in applying with us, fill out an application at the bottom of our "Location" web page, and send it and a resume to [info@arkansasarmory.com](mailto:info@arkansasarmory.com)

**8. Are there any training or background requirements?**

High school diploma or equivalent. Drug free. Ability to pass a background check. All staff members are required to obtain their Arkansas Concealed Handgun License (we would love to teach you this class). Additional certifications are valuable and will be considered in the hiring process. Most importantly – this is a family business and we're looking for the right fit within our family.

**9. Can I shoot rifles? Shotguns?**

Rifles up to 30-06 in caliber and shotguns shooting 00 buckshot or slugs will be allowed on Thursdays and Fridays only. Suppressed rifles and .22 LR caliber rifles may be shot at any time. The reason is that 90% of our guests are looking for a comfortable place to shoot handguns. The increased muzzle blast from rifles and shotguns is uncomfortable for other shooters. That being said, we are tactical rifle people, so we will definitely make time for everyone to get their rifles out on the range and having fun!

**10. Do you allow Full automatics?**

Yes. We just want you to know your first. We verify that you have all the requisite paperwork and that you can keep your fire through the target and into the backstop. Muzzle rise on full auto fire can damage the ceiling and target carriers. We want to make sure that isn't going to happen. Rifle and shotgun calibers share the same ammo and day limitations as their semiautomatic brothers in the previous question.

**11. Will you allow muzzleloaders on the range?**

Unfortunately not. Too much un-burnt powder causes safety concerns for the facility. Sorry!

**12. Will you be a Class III dealer?**

Not initially, but it is in our near-term plans.

**13. Will you have police or military discounts?**

We will offer a 10% discount on range time for individual police officers and active and retired military with ID.

**14. Can I draw from my holster on the range?**

Holster work is allowed after you complete a training course with us on drawing from a holster. Holster work will be limited to strong-side carry only, similar to the NRA's range in Fairfax, VA. Other methods such as

small of the back, ankle, cross draw, and shoulder are not be allowed.  
Cost for the class is \$50.

15. Are guns be available to "try before I buy"? How much are range gun rentals?

Absolutely. For \$20, you can shoot as many guns in our rental case as you'd like. That's not \$20 per gun, that's \$20 for ALL the guns ALL day. Shoot a 9mm for a while then swap to a .45 if you'd like. We just ask that you limit your use of any one gun to 1 hour if someone else is waiting on it. Insurance requires that you shoot our ammunition through our rental guns.

16. Do you have any age restrictions on the range?

Anyone under the age of 18 must be accompanied by a paying adult. You must have at least one person in your party that is 21 or older in order to fire a handgun. Ensure your children are mature enough to handle the responsibility of handling a firearm – that's different for every child and you know your child best.

17. Do I need to fill out paperwork every time I come to the range?

We know you came to the range to shoot, not fill out mountains of paperwork. We want to speed our returning guests onto the range. The first time you come to the range you will watch a video, go through the rules, and fill out paperwork. After that, you're issued a card that's good for 1 year. The next time you come in, present your card and driver's license and you're good-to-go. Don't lose your card, otherwise you'll have to go back through the video and paperwork.

18. Will you have some place I can store my gun?

Yes! We will have rental lockers available for you to securely store your firearm with us very soon. You will have your own lock, ensuring you are the only one with access to the gun. Do you want to shoot after work, but you can't take your gun with you to the office? Have kids in the house and just want us to store it someplace secure? No problem, we've got you covered.

19. What brands of guns / holsters / products will you carry?

Too many to list them all. Glock, Smith and Wesson, Springfield Armory, Ruger, Kel-Tec, Comp-Tac Holsters, Galco, Blackhawk, Birchwood Casey, and MagPul just to name a few. We have literally thousands of

brands available either in store or available for order. We're focused on popular brands and quality products.

20. Will you allow reloads on your range?

Yes, but not in our rental guns. Our ammo prices are competitive, and I ask that you buy more than just range time from me. If you enjoy our facility, help us stay in business by purchasing from us.

21. What ammunition limitations are there for the range?

Caliber limit is 30-06 on rifles. No steel core, armored piercing, incendiary, tracer, exploding, or gas ammunition is allowed. Shotguns must use either 00 buckshot or slugs. Check your ammo by seeing if a magnet can stick to the bullet. If it does, it's steel and can't be allowed on the range. The reason is that it damages the baffles in the range and creates a safety hazard.

22. Am I required to buy ammo from you?

No, but I would greatly appreciate it if you did! Unlike a local small business, the internet and big box retailers do very little to invest back in the people they serve. Our prices are competitive and range fees alone will not sustain the business.

23. Will you allow people to collect their brass on the range?

Yes. You may collect your brass that is behind the firing line. You may not collect brass already on the floor, brass belonging to other shooters, or brass (even your own) that goes past the red firing line.

24. Will you have an archery range?

No.

25. How much are your transfers?

\$40

26. What kind of equipment does range have? Heated / Air Conditioned?

State of the art, clean, comfortable, and safe. The range is heated in the winter and cooled in the summer. The targetry has full digital controls. We keep it clean and well lit.

**27. How long is the range?**

25 yards. Perfect for zeroing a rifle out of the sun (on Thursday & Friday), wind, and rain, and a tough shot for most pistol shooters.

**28. How clean is the range?**

Very. Our backstop is a rubber berm system that keeps lead from vaporizing like what you find on ranges with steel backstops. Additionally our cleaning processes involve daily HEPA vacuuming of the range.

**29. How good is the ventilation / air handling system?**

The system is specially designed to be negatively pressurized from the rest of the building with 50 – 75 cfm of laminar airflow across the firing line. This ensures the range is safe and comfortable for you and our staff. We will not recirculate any air, which while more costly to heat / cool, it ensures your safety.

**30. What forms of payment do you take? Do you have layaway?**

Cash, check, Debit, Credit, Money Orders, etc.. Layaway – 90 days

**31. Will you be having events? Competitions? IDPA?**

Yes! Just a few of the ideas so far are couples / date nights, ladies nights, bowling pin shoots, zombie shoots, the Winchester Marksmanship Program, and more. The range can be a place that's about serious training, but it's also a place for serious fun!

**32. Will you host IDPA events?**

I would really like to, but I don't know how at this point. The design of the range requires that all firing be done from the firing line. There are several reasons. Most importantly the baffles in the ceiling are designed to deflect errant bullets towards the backstop. If you advance on the backstop, you run a risk of bullets passing between these baffles. I'm open to suggestions.

**33. How are you catering to women?**

First and foremost welcoming them into our facility! Many women and new shooters are made to feel uncomfortable in a gun store by unfriendly staff. That's not us! Our passion is helping people, especially those who are new to firearms. We will offer women only classes taught by women NRA and CHL instructors. We have women on staff that regularly

carry a firearm for personal protection, and we understand special concerns that women shooters have.

**34. Will you be carrying things for hunting?**

Maybe a few common calibers, but honestly, I don't really feel like this is our strong suit. I have such respect for several other local small businesses that focus on hunting and do that really well, that I would be more comfortable referring you there for your hunting needs. We can order things for you if you'd like to do business with us.

**35. What classes do you offer? Basic? Advanced? CHCL?**

The list is ever growing, but right now we offer: Arkansas CHCL, NRA Basic Pistol, NRA First Steps Pistol, NRA Personal Protection in the Home, NRA Range Safety Officer, NRA Refuse to be a Victim, NRA Home Firearms Safety, and our short Holster course (for holster work on the range). Additionally, we will host regular training classes and programs from guest speakers on topics including pepper spray defense, tactical medicine, and more.

**36. Do you allow CHL holders to carry into your store?**

YES. Please do. If you are not carrying in my store, see me. We need to fix that.

**37. Do you allow other instructors to use the range for their classes?**

Yes, we treat instructors and their students just like any other shooter. We alternate charging \$15 and \$8. Therefore, an instructor with 3 students would pay a total of \$46 to qualify on the range.

**38. Is the range be available to rent out for special groups (birthday parties, etc)**

Yes! Call us to set something up.

**40. Do you clean guns?**

Yes we do. Save yourself time and money and keep from stinking up your house For \$10, have your handgun cleaned after you get off the range! We clean long guns for \$15.

#### 41. Do you have a gunsmith?

We do minor work on guns including installing some sights and bore sighting. For more advanced work we will be able to refer you to a gunsmith. We don't plan on opening with a gunsmith, but have space allocated for one in the future.